

What You Need to Know Prior to Shipping

Before Shipping a Vehicle

1. We must be notified if the vehicle is not operable. If the vehicle does not run additional fees may apply.
2. We must be made aware of any modifications to your vehicle such as: lift kits, camper shells, lowered etc., anything that might call for a certain equipment modification or different equipment to get the vehicle moved.
3. Any vehicle that is hauled must have a minimum of four inches of ground clearance.
4. We must have a valid contact number during the entire transport of your vehicle.
5. Time for transit will vary upon the time of year - weather conditions and the estimated transit time will be included on your quote.

Preparation for Transport

1. Battery must be securely mounted.
2. Vehicle needs to be clean for inspection.
3. Vehicle must have at least 1/8 of a tank of fuel.
4. Alarm system needs to be disconnected or turned off.
5. All antennas must be removed or retracted.
6. All personal items must be removed.
7. Any exterior covers such as car covers or grill covers must be removed.
8. One set of keys for the vehicle will be needed for the driver when the vehicle is being picked up.
9. Add-ons/accessories such as: bike racks, luggage racks, and ski racks must be removed.

Vehicle Inspection/ Bill of Lading

1. You or someone on your behalf must be present for inspection and must sign a copy of the bill of lading when the car is being picked up.
2. The person responsible for signing the bill of lading is responsible for confirming that any damages that are present on your vehicle were present prior to shipping. This has to be completed before the shipper leaves with your vehicle.
3. All damages will be noted by the driver on the bill of lading in the unlikely event your vehicle is damaged it will be notified upon delivery by the driver on the bill of lading.

Frequently Asked Questions

Q. How far in advance should I schedule my vehicle for transport?

A. As soon as possible to make sure our schedule will work with yours. However, if an urgent situation arises, we can usually have your vehicle moved within 24 hrs.

Q. What form of payment will Redline Auto and Farm Transport accept?

A. Credit cards, money orders, cash.

Q. Will I need to be present for pickup and delivery?

A. Yes. You or your designee will need to be present.